



Terms and Conditions

Rates: All rates are subject to state and local tax rates; an 11% tax rate applies to all fees, including late fees and cancellation fees. There is a 6 day minimum per rental.

Reservations:

- A down payment of \$500 is required to guarantee a reservation on all rentals.
- Estimated charges for the trip are due in full 21 days prior to the pickup date.
- If today is less than 21 days from the pick-up date, full payment is due now.
- Alaska Grizzly RV Rentals accepts Visa, MasterCard, Discover, American Express, cash, cashier's checks, and money orders. **Personal Checks are not accepted less than 21 days prior to departure.**

Pickup and Return Policy: Generally, all vehicles will be available for pick-up only after 5 pm. Rental units must be returned at or before original pick-up time. We will make every effort to be as flexible as possible to meet your schedule. Provided the motorhome is available (contingent on previous rental drop off and following reservation pickup schedules) Early pick-ups and late drop offs may be available (the rate for these requests is 1/2 the nightly rental fee). These may be scheduled ahead of time or you may call 48 hours before both departure and drop off dates to check with us on availability. There is no time credit for arriving late to pick up a unit, or refunds if you return the unit earlier than the date or time due in.

Other Items: Gasoline and propane tanks are released full and must returned full. If not, the renter will be charged a \$25.00 service charge to fill the gasoline tank plus the cost of gas at \$6.00 per gallon. A \$25.00 service charge will also be levied to fill the propane at \$5.00 per gallon. A dumping fee of \$55.00 will be charged if the holding tanks are not empty upon return. We are conveniently located less than 3 miles from a 24-hour gas station which provides all of these services.

Mileage: Unlimited Alaska miles are included.

Generator Use: Unlimited generator usage are included.

Awning Use Policy: Use of the mechanical awning is at the renter's discretion. If renter utilizes the awning and it is damaged, renter is entirely responsible for awning repair and/or replacement expense.

Rental items: If any rental items are damaged or lost the renter is 100% responsible for the replacement . Alaska Grizzly RV rentals will only charge what ever the cost is to repair the item or replace it. Alaska Grizzly RV Rentals will always try and repair the item first at no cost to the renter.

Pet and Smoking Policy: No pets, smoking, or freshly caught fish will be allowed in any rental units. **Any evidence of any violation (including campfire smoke) will result in a \$1000 deep cleaning fee.**

Cleaning: We require all units be returned in the same condition they are taken. We will provide you with a Cleaning Information sheet which provides guidelines to help you with cleaning our vehicle. We understand that sometimes this may not be feasible for all of our guests to return the units clean. If you are unable to clean the RV, or the unit is not returned cleaned properly, you will be charged a cleaning fee billed at \$90.00 per hour, billed in 30 minute increments, with a half hour minimum charge.

Cancellation Fees: For cancellation after the reservation and up to 72 hours prior to pick up time, the initial \$500 deposit will become non-refundable, but can be used as a credit towards a future rental within 1 year with Alaska Grizzly RV Rentals. For any medical emergency and with a providers note, the \$500 will be refunded. Cancellation 72 hours prior to pick up of RV will be refunded 50% of the rental fee plus the \$500 security deposit. Cancellation 24 hours or less from pick up time will results in 25% of the rental cost refunded plus the \$500 security deposit. If you feel there is a possibility of cancellation, we suggest purchasing [Travel Insurance](#) from a third party provider. Travel insurance can provide you coverage for medical expenses, trip cancellation/interruption, baggage damage, medical evacuation, and much more. It can provide coverage for airfare, campground reservations or any advance payments you make with tours or activities. The cost is very reasonable and gives you peace of mind when traveling.

Security Deposit: There is an additional \$500 security deposit charged 21 days before pickup date along with the rental fee balance. The \$500 is fully refunded within 14 days of unit return if the terms of the rental agreement are met and there are no problems or damages. Renter agrees and understands that the unit cannot be returned in a less clean condition than when it left and there must not be any interior or exterior damage or fees will be incurred. Please refer to the Contract Rental Terms and Conditions.

Renter and Driver Requirements:

- All drivers must be minimum 25 years of age at time of rental, and possess valid drivers license.
- Renter must be present, and provide a major credit card and picture identification at time of pick-up.
- Renter's identification name must match name on credit card being used to pay for rental
- Only Authorized Driver(s) are permitted to drive & operate the motor home. Authorized drivers are defined as only those drivers expressly listed and designated as authorized drivers within this contract. Renter relieves the rental company and its insurance carrier(s) of any liability incurred while the motor home is driven or operated by anyone other than an authorized driver. We will need a copy of all drivers licenses prior to departure. All drivers must be present at the time of departure.

Insurance: You are responsible for all damage or loss you cause to others. We will request a binder listing us as additional insured through your own personal insurance. You agree to provide auto liability, collision and comprehensive insurance covering you, us, and the Vehicle. Where State law requires us to provide auto liability insurance, or if you have no auto liability insurance, we provide auto liability insurance (the "Policy") that is secondary to any other valid and collectible insurance, whether primary, secondary, excess or contingent. The Policy provides bodily injury and property damage liability coverage with limits no higher than minimum levels prescribed by the financial responsibility laws of the State whose laws apply to the loss. You and we reject PIP, medical payments, no-fault and uninsured and under-insured motorist coverage, where permitted by law. Coverage is void if you violate the terms of this Agreement or if you fail to cooperate in any loss investigation conducted by us, or our insurer. The Policy does not cover losses caused by drivers of the Vehicle who are not Authorized Drivers. You have the option to purchase RV Supplemental Liability Insurance (SLI) for an additional \$14.95/day, and Personal Accident/Personal Effects Insurance (PAI/PEI) for an additional \$5.95/day. Both can be purchased at www.MBASLI.com. Additional insurance coverage is recommended, but not required. Please visit our Booking page for more information on both of these coverages.

Apprehensive about driving an RV? Check out our "Driving a Motorhome - Not Difficult, Just Different" information sheet under our Forms page.

Gravel Roads: Traveling on gravel roads is prohibited by our insurance company. This includes the **Denali Highway, Dalton Highway and McCarthy Highway**. Gravel roads in Alaska cannot be avoided, as most campgrounds and driveways are gravel. The insurance coverage DOES exclude the "unpaved highways" and wants you to avoid the unmaintained, washboard roads. If damage of any kind occurs on a gravel road, the rental customer is 100% responsible for the cost of repair (this includes mechanical failures).

Maintenance Repairs and Breakdowns: While our motorhomes are newer and on a schedule of regular maintenance, small mechanical failures are of course possible on any vehicle regardless of age. Please inspect your unit daily for any problems. Call immediately with any concerns. Should repairs be required, anything up to \$100 may be done without authorization and will be reimbursed, unless the damage is caused by the renter. For amounts over \$100, Alaska Grizzly RVs will need to be informed in advance and provide authorization. Please save and submit all receipts for repairs along with replacement parts for reimbursement. Refunds will not be made without receipts and without replacement parts. The radio, CD, TV, VCR, DVD, air conditioning, refrigerator, microwave, cruise control, slide outs, and etc, are provided for your convenience. Defects or problems with these items are not considered mechanical breakdowns and are NOT ELIGIBLE FOR REFUNDS!

FLAT TIRES: Flat tires are your responsibility. We provide a spare, a jack and lug wrench for your convenience.

Day of Departure: It will take about an hour to sign the papers, perform the comprehensive interior and exterior orientation and familiarization walk through that will instruct you on the safe use of our vehicle.

Please Note: We reserve the right to refuse any applicant at our discretion.